

## **Valuing Every Individual**

### **Good Shepherd Cork Strategic Plan 2018 – 20**

*Our vision is a society where every woman and child enjoys a secure, safe and dignified home in a supportive environment, respectful of their rights.*

*Through trusting relationships we support women and children who are vulnerable to homelessness to live more empowered, fulfilled and self-sufficient lives. We work with women, children and families to achieve our mission.*

### **What we offer**



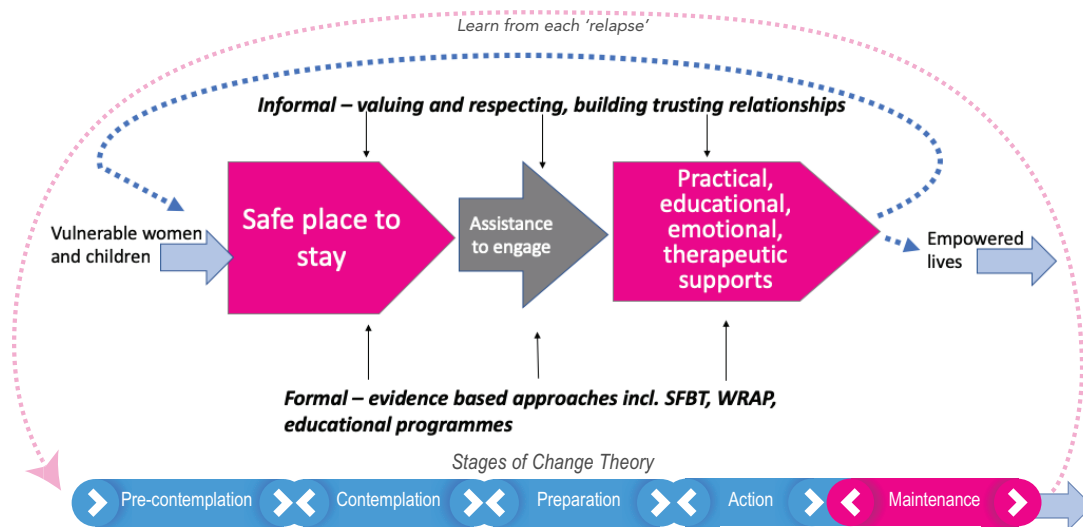
### **The change we want to bring about:**

By the end of the plan period, in late 2021, we want to be delivering the following outcomes (changes) in the lives of the people who avail of our services:

- Women, children and families in our residential services have a safe, dignified and empowering environment in which to live and can access educational and therapeutic supports to strengthen their capacity to move on.
- Service users are supported to move on to safe, secure long-term housing and are well supported, on an on-going basis, to maintain tenancies and empowered to build fulfilled and self-sufficient lives.
- Women living highly chaotic lives who we are unable to accommodate at Edel House, for reasons of safety of other residents, have a safe place to stay from where they have opportunities to engage with mental health or addiction services.
- Young women 16-18 years have a dedicated residential facility at Riverview whilst those 18-25 years have a separate facility – each providing an age-appropriate environment and supports.
- Girls and women in our education and development service at Bruac and those in our residential services have access to high quality learning opportunities that work with learners ‘where they are at’, build confidence and self-esteem and offer opportunities to develop practical life skills and gain qualifications that offer a bridge to other opportunities.
- Children in our residential services have access to supports that help build their resilience and capacity to cope with effects of homelessness and underlying issues that brought them into homeless services.

- Women and children in our services who have experienced, or been exposed to, mental health issues, addiction problems or Domestic Violence, can avail of relevant supports – either directly in our services or through our collaboration with other agencies.
- Non-nationals and those from other minority groups are able to readily access our services and find them relevant and culturally appropriate.
- Women in our services have access to affordable childcare so as to avail of supports available.
- All service users have access to the Wellness Recovery Action Plan programme.

## How we bring about change



## By December 2021 we want to:

- 1. Have widened the types of accommodation we offer, including:**
  - Edel House fully re-developed
  - Redclyffe (family hub) fully established
  - Accommodation for the most vulnerable women (including those currently excluded from Edel House)
  - A dedicated residential facility for young women 18 years and over
  - More transitional and long-term housing options for vulnerable women, children and families.
- 2. Be providing a greater level and range of supports directly to children in our services.**
- 3. Be providing a greater level and range of supports to all service users** (either directly or in collaboration with other agencies), particularly:
  - Education and personal development opportunities
  - Mental health supports
  - Addiction supports
  - Supports for women and children who have experienced domestic or sexual violence
  - Childcare arrangements to allow women to access the above supports.
- 4. Be fully accessible and relevant to the needs of non-nationals and other minority groups.**
- 5. Be widely regarded as a highly professional organisation that:**
  - Values, rewards and develops staff appropriately
  - Can demonstrate the positive impact we have in the lives of our service users
  - Has a strong brand and profile in Cork City and County, a large and active volunteer base and a successful fundraising operation
  - Maintains high standards of governance and accountability
  - Delivers high quality and innovative work.

All of the above are dependent on us being able to raise additional funding from Tusla, HSE and Department of Housing (via City Council), maintaining current levels of resourcing from CETB and strengthening our fundraising with trusts, foundations, corporates and individuals.